

DAVID DYCK MEDIATOR AND CONFLICT MANAGEMENT SPECIALIST

Managing differences, discovering solutions and building positive relationships



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Dave Dyck (Partner) has been working in the field of conflict resolution for 20 years. Dave developed many of the training courses offered through Resolution Skills Centre's Certificate Program, including the mediation skills trainings. His current focus is on mediating workplace conflicts, personal coaching, and designing and leading training courses in the private, public, and community-based sectors. He holds Bachelor of Arts and Master of Arts degrees in Conflict Resolution Studies and a Diploma in Mediation Skills.

PROFESSIONAL EXPERIENCE

*Partner, Facilitated Solutions, Winnipeg, MB
2003 – Present*

*Associate Trainer, Resolution Skills Centre of
Mediation Services, Winnipeg.
2003 – Present*

*Sessional Instructor Centre for conflict Resolution
Studies, University of Prince Edward Island
1999-2003*

*Training Consultant, Nova Scotia Restorative Justice
Initiative 1999-2003*

*Regional (Maritimes) Consultant, Circles of Support
and Accountability/Correction Services Canada
1999-2003*

*Training Associate, Centre for Justice and
Peacebuilding, Eastern Mennonite University,
Virginia, 1997-2004*

*Mediator/Facilitator and Trainer, Private Consultant
(self employed)
1998 – 2003*

*Caseworker, Mediator and Trainer, Mediation
Services. 1991 – 1997*

COMMUNITY EXPERIENCE

*Volunteer Mediator, Mediation Services, Winnipeg,
MB
2003 – Present*

*Board Vice President, Family Mediation Nova Scotia
2000 – 2002*

*Volunteer Mediator, Community Justice Society,
Halifax
1999 - 2003*

INTERVENTION and TRAINING EXPERTISE

Intervention:

- Mediation of Interpersonal Workplace Disputes (*public, private, not-for-profit sectors*)
- Facilitation of Group Workplace Disputes (*public, private, not-for-profit sectors*)
- Mediation of Community Disputes (*neighbours, faith based and community organizations, families, child protection*)
- Court Diversion Victim/Offender Mediation and Conferencing and Post Plea Victim Offender Dialogue

Course/Workshop Development, Coaching and Instruction:

- Interpersonal Conflict Resolution
- How to Deal with Difficult People
- Mediation Skills Level I and II
- Mediation Practice
- Victim/Offender Mediation for Volunteers
- Case Development: Preparing Clients for Mediation
- Advanced Victim/Offender Mediation: Deepening Our Practice
- Dealing With Anger
- Mediation Skills for Leaders
- Group Mediation Processes

RECENT CONFERENCES

- 1992 Interaction: Network for Conflict Resolution, Bi-Annual Conference, Winnipeg, MB
1993 National Conference on Peacebuilding and Conflict Resolution Bi-Annual Conference, Portland
1994 Victim Offender Mediation Association, Bi-Annual Conference, Winnipeg, MB
1995 National Conference on Peacebuilding and Conflict Resolution Bi-Annual Conference, Minneapolis
2002 Family Mediation Nova Scotia, Cultivating the Reflective Practitioner Conference, Halifax, NS
2004 Interaction: Network for Conflict Resolution, Bi-Annual Conference, Kitchener, ON
2005 Association for Conflict Resolution, Annual Conference, Minneapolis, MN
2006 Interaction: Network for Conflict Resolution, Bi-Annual Conference, Winnipeg, MB
2008 Exploring Transformative Mediation Practice, 20th Anniversary Conference, Grand Forks, ND
2009 Association for Conflict Resolution, "Attention to Intention," Annual Spirituality Subsection Conference, Denver, CO

POST-SECONDARY EDUCATION

- 1999 Masters of Arts (Conflict Transformation), Eastern Mennonite University, Harrisonburg, VA
1993 Bachelor of Arts (Conflict Resolution Studies and Religious Studies, Gold Medallist),
University of Winnipeg

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CONTINUING EDUCATION

- 2009 Mindfulness Mediation, Daniel Bowling, Winnipeg, MB
- 2009 Compassionate Listening – Levels I & II, Winnipeg, MB
- 2006 Leading Group Intervention and Assessment, Winnipeg, MB
- 2000 Conciliation Skills, Mediation Services, Winnipeg, MB
- 1997 Diploma in Mediation, Mediation Services, Winnipeg, MB
- 1997 Training for Trainers, Kathy Lautens, Winnipeg, MB
- 1997 Case Development in Mediation, Mediation Services, Winnipeg, MB
- 1996 Training for Trainers, Karen Ridd, Winnipeg, MB
- 1994 Communication at Work, Personal Styles Profile, Barbara Date, Winnipeg, MB
- 1993 Train the Trainer, Marge Burdine, Justice Institute, Winnipeg, MB
- 1993 Conflict in the Church, Alban Institute, Speed Leas, Winnipeg, MB
- 1992 Resolving Conflict in the Church, Dave Brubaker, Winnipeg, MB

OTHER VOLUNTEER EXPERIENCE

- 2004 – 2005 Pastoral Care Team Member, West Broadway Community Drop-In, Winnipeg, MB
- 2002 – 2003 Circles of Support and Accountability, Halifax, NS
- 2000 – 2003 Board Member, Jack and Muriel Duckworth Foundation, Halifax, NS
- 1994 – 1997 Open Circle Prison Visitation Program, Winnipeg, MB
- 1995 Mennonite Central Committee, Cross-Canada Youth Peace Tour Leader
- 1989 – 1990 Mennonite Voluntary Service, Markham, IL and Hamilton ON

PROFESSIONAL MEMBERSHIPS

- 2008 – Present Association for Conflict Resolution
- 1997 – Present Mediation Services: A Community Resource for Conflict Resolution, Winnipeg, MB
- 2004 – 2008 InterAction: Network for Conflict Resolution

PUBLICATIONS

- Dyck, D. (2009). "Cultivating the Heart of the Peacebuilder: Why Incorporating 'Being' into Conflict Resolution Training Matters" in *Restorative Reflections* (Mediation Services newsletter) – spring edition: Winnipeg, Manitoba, Canada.
- Dyck, D. (2008). "Taming the Parrot: On Befriending the Mind" in *Restorative Reflections* (Mediation Services newsletter) – spring edition: Winnipeg, Manitoba, Canada.
- Dyck, D. (2007). "Conflict – Questions and Answers" in *West Central Streets* (community newspaper) – spring edition: Winnipeg, Manitoba, Canada.
- Dyck, D. (2006). "Reaching Toward a Structurally Responsive Training and Practice of Restorative Justice" In Dennis Sullivan & Larry Tift (Eds.), *Handbook of Restorative Justice*: Routledge, London and New York.
- Dyck, D. (2004). "Are We Practicing What We Preach?" In Barbara Toews & Howard Zehr, (Eds.), *Critical Issues in Restorative Justice*: Good Books.
- Dyck, D. (winter, 2000). "The Mediator as Nonviolent Advocate: Revisiting the Question of Mediator Neutrality" In *Mediation Quarterly*, 18 (2), 129-149.
- Dyck, D. (2000). "Reaching Toward a Transformative Training and Practice of Restorative Justice" In *Contemporary Justice Review*, 3 (3), 239-265.
- Dyck, D. (January-June, 2000). "Islam and Christianity as Sources of Conflict and Resources for Peace on the Island of Mindanao in the Philippines" In *The Journal of the Henry Martyn Institute*, 19 (1), 63-90.
- Dyck, D. (2000). "Anger and the Colour of Fear" In Carolyn Schrock-Shenk, (Ed), *Mediation and facilitation training manual: Foundations and skills for constructive conflict transformation (4th edition)* (p.117). Akron, Pennsylvania.
- Dyck, D. & Schirch, L. (1998). "Defusing Conflict in Security Crises"; "Power and Image in the Field"; and "Self and Team Management to Reduce Vulnerability" in *Safety in an Insecure Environment*, Washington, D.C.: InterAction.
- Dyck, D. (December, 1995). "Surviving Conflict in the Workplace" In *Inner City Connection*.