

DAVID FALK MA MEDIATOR AND CONFLICT MANAGEMENT SPECIALIST

Managing differences, discovering solutions and building positive relationships



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David Falk (Partner) is a seasoned conflict resolution practitioner, having worked in the field since 1990 in a variety of settings as a mediator, trainer, facilitator, academic, and workplace consultant. He has been involved in assessing and intervening in conflict situations and providing consultation to many organizations throughout Canada. He has served on the faculty of Menno Simons College at the University of Winnipeg and helped to develop its conflict resolution studies program. David holds a Bachelor of Arts degree and a Masters degree in Conflict Resolution Studies.

PROFESSIONAL EXPERIENCE

*Partner, Facilitated Solutions, Winnipeg, MB
2003 – Present*

*Associate Trainer, Resolution Skills Centre:
Training Division of Mediation Services,
Winnipeg, MB
1992 – Present*

*Interim Lead/Executive Pastor, The Meeting
Place Church, Winnipeg, MB
2002 – 2003*

*Consultant, Centre for Conflict Resolution
International, Winnipeg, MB
2000 – 2002*

*Instructor, Menno Simons College Conflict
Resolution Studies Program: University of
Winnipeg 1994 – 2000*

*Education Coordinator, The Community Dispute
Centre, Winnipeg, MB
1990 - 1992*

COMMUNITY EXPERIENCE

*Council Member, Canadian Mennonite
University, Winnipeg, MB
2006 - Present*

*Board Member (Elder and Chair), The Meeting
Place Church, Winnipeg, MB
1998 - 2002*

INTERVENTION and TRAINING EXPERTISE

Intervention

- Mediation of Interpersonal Workplace Disputes (*public, private, not-for-profit sectors*)
- Facilitation of Group Workplace Disputes (*public, private, not-for-profit sectors*)
- Mediation of Community Disputes (*neighbours, faith based and community organizations, families*)
- Mediation of victim/offender (criminal and civil) court related cases

Course/Workshop Development, Coaching and Instruction

- Interpersonal Conflict Resolution
- Dealing with Difficult People
- Coaching for Conflict Resolution
- Conflict and Culture
- Gender and Conflict
- Effective Leadership in Conflict
- High-Stake (Difficult) Conversations
- Transforming the Argument
- Navigating Conflict
- Managing Unresolvable Problems
- Effective Feedback
- Communication styles in the workplace
- Building Resilient (Effective) Teams
- Building Respectful Workplaces
- Dealing with Change
- Managing Stress
- Dealing With Anger
- Mediation Skills Level I and II
- Mediation skills for Leaders
- Mediation Practice
- Mediating Groups
- Leading Group Assessments and Interventions
- Providing and Assessment in the Workplace

CONFERENCES

- 2008 Human Resource Management Association of Manitoba, Winnipeg, MB
- 2008 Association for Conflict Resolution, Annual Conference, Austin, TX
- 2007 Association for Conflict Resolution, Annual Conference, Phoenix, AZ
- 2006 Interaction: Network for Conflict Resolution, Annual Conference, Winnipeg, MB
- 2005 Association for Conflict Resolution, Annual Conference, Minneapolis, MN
- 2004 Interaction: Network for Conflict Resolution, Annual Conference, Kitchener, ON
- 2001 Association for Conflict Resolution, Annual Conference, Toronto, ON
- 2000 Interaction: Network for Conflict Resolution, Annual Conference, Vancouver, BC
- 1999 Treasury Management Association of Canada
- 1998 Conflict Resolution Conference of the Winnipeg Mennonite Colleges, Winnipeg, MB
- 1996 Arbitration & Mediation Institute of Canada Annual Conference, Winnipeg, MB
- 1996 Interaction: Network for Conflict Resolution, Annual Conference, Edmonton, AB
- 1996 Conflict Resolution Conference of the Winnipeg Mennonite Colleges, Winnipeg, MB
- 1995 National Conference on Peacemaking and Conflict Resolution, Minneapolis, MN
- 1992 Interaction: Network for Conflict Resolution, Annual Conference, Winnipeg, MB

POST-SECONDARY EDUCATION

- 1997 Masters of Arts: Conflict Resolution, McGregor School of Antioch University, Ohio
- 1993 Bachelor of Arts: Conflict Resolution Studies and Sociology, University of Winnipeg
- 1990 Bachelor of Religious Studies, Mennonite Brethren Bible College, Winnipeg

SELECTED CONTINUING EDUCATION

- 2009 Mindfulness Mediation, Daniel Bowling, Winnipeg, MB
- 2005 Consultant Development Institute – Polarity Management
- 1998 “Narrative on Tour” (narrative therapy)
- 1995 Systems theory “Person to Person, Generation to Generation
- 1994 Conflict Management and Resolution
- 1992 Intervening in Church Conflict
- 1992 Multi-party Facilitation
- 1991 Mediation skills level 2 & 3
- 1991 Adolescent Parent Conflict
- 1991 Volunteer Management
- 1990 Bias Awareness
- 1990 Mediation skills 1
- 1990 Negotiation Skills

PROFESSIONAL AND COMMUNITY MEMBERSHIPS

- 2006 – Present Association for Conflict Resolution
- 1990 – Present Mediation Services: A Community Resource for Conflict Resolution, Winnipeg, MB
- 2006 – Present Council Canadian Mennonite University Winnipeg, MB
- 2004 – Present St. Benedict’s Table (Anglican) 2004
- 1992 – 2007 Network for Conflict Resolution Canada
- 1991 – 2004 The Meeting Place Fellowship

PUBLICATIONS

- “Change + Stability = Success”. HR Matters Spring 2010, Vol.10/No.1.
- “Conflict and bridge building in conflict resolution education” Interaction vol 9, no 3, fall 1997.
- “Fighting fair! dealing with conflict in your home” Christian Life Style October Vol 1 no 2 1997.
- Conflict resolution in educational settings: The development of 2 undergraduate courses. M.A. thesis Antioch University 1997.
- “Book Review of Conflict, Cooperation & Justice” Interaction Vol. 8 no.4 winter, 1997.
- Community Dispute Centre Quarterly Newsletter, Contributing Editor, 1990 - 1992.