

ERIC STUTZMAN MEDIATOR AND CONFLICT MANAGEMENT SPECIALIST



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Eric Stutzman (Partner) has been working in the fields of mediation and conflict transformation domestically and internationally since 1996. He has served as a mediator, trainer, lead negotiator, and manager for several organizations in central and western Canada. Eric has extensive experience and training in labour relations, workplace conflict resolution, restorative justice, negotiations, conflict resolution in schools, and international peace work. Eric holds a degree in sociology focused on conflict resolution and peacemaking. He also trains and coaches workshops at Resolution Skills Centre. Eric is a Partner at FS.

PROFESSIONAL EXPERIENCE

*Partner, Facilitated Solutions, Winnipeg, MB.
2010-Present*

*Associate Mediator and Conflict Management Specialist, Facilitated Solutions, Winnipeg, MB.
2008-2010*

*Associate Trainer, Resolution Skills Centre and Mediation Services.
2008-Present*

*Manitoba Regional Director and Representative, Christian Labour Association of Canada, Winnipeg, MB.
2005-2008*

*Senior Mediator, Training and Education Coordinator, Fraser Region Community Justice Initiatives, BC.
1999-2005*

*Office and Volunteer Coordinator, Edmonton Victim Offender Mediation Society, AB.
1998-1999*

*Peace Development Worker and Teacher, Broader Horizons Institute, North Sudan.
1996-1998*

COMMUNITY EXPERIENCE

*Volunteer Mediator, Mediation Services, Winnipeg, MB
2008-Present*

*Proof Reader, Geez Magazine, Winnipeg, MB.
2005-Present*

*Board Member, Geez Magazine, Winnipeg, MB.
2008-2009*

ERIC STUTZMAN

INTERVENTION AND TRAINING EXPERTISE

Intervention:

- Mediation of Interpersonal Workplace Disputes (*public, private, not-for-profit sectors*)
- Facilitation of Group Workplace Disputes (*public, private, not-for-profit sectors*)
- Court Diversion Victim/Offender Mediation and Conferencing and Post Plea Victim Offender Dialogue
- Mediation of Community Disputes (*neighbours, churches, community organisations, families*)

Training/Course Development, Coaching and Instruction:

- Interpersonal Conflict Resolution
- How to Deal with Difficult People
- Mediation Skills Level I and II
- Mediation Practice
- Mediation Skills for Leaders
- Leading Group Assessments and Intervention
- Coaching for Resolution
- Dealing With Anger
- Building Respectful Workplaces
- Addressing Workplace Conflict
- Culture and Conflict
- Effective Feedback
- Managing Un-resolvable Problems
- Leading Meetings
- Building Consensus
- Dealing with Power

POST-SECONDARY EDUCATION

- 1996 Bachelor of Arts (Mediation and Peacemaking), Eastern Mennonite University, VA.
1994 Daystar University College (Cross-cultural studies), Nairobi, Kenya

CONTINUING EDUCATION

- 2009 Victim Offender Mediation in Serious Crime, Corrections Service Canada, Ottawa, ON
2009 Mindfulness Mediation, Daniel Bowling, Winnipeg, MB
2007 Crisis Planning and Management by Wes Balda
2006 Performance Leadership by Charney & Associates Inc.
2007 CLAC College, Workplace Labour Relations Training, Level 2
2006 CLAC College, Workplace Labour Relations Training, Level 1
2006 Labour Relations Specialist Training, by Canadian Professional Management
2005 CLAC Toolbox 1, 2 and 3, Workplace Labour Relations Training
2003 Summer Peacebuilding Institute, Eastern Mennonite University, VA
2000 Introduction to Trauma and Post-Traumatic Stress Reactions, Justice Institute of BC
1999 Victim Offender Mediation, Fraser Region Community Justice Initiatives Association, BC
1998 Shifting from Positions to Interests, Alberta Arbitration & Mediation Society, AB
1998 Negotiation I, Alberta Arbitration & Mediation Society, AB

PUBLICATIONS

Bargen, C., Burnell, D., Hale Bailey, D., Stutzman, E. (2004). ***Conversation Peace: Restorative Action in Secondary Schools***. Langley School District #35 and Fraser Region Community Justice Initiatives Association.

Bowler, C., Gilman, E., Stutzman, E. (2004, 5th Revised Edition). ***Inviting Dialogue: Restorative Justice and Victim Offender Mediation Training Manual***. Fraser Region Community Justice Initiatives Association.

Bowler, C., Gilman, E., Stutzman, E. (2004, 2nd Revised Edition). ***Inviting Dialogue: Restorative Justice and Victim Offender Mediation Trainers' Manual***. Fraser Region Community Justice Initiatives Association.